



KIMISOO balances between excellent quality and eclectic aesthetics, while striving to be both sustainable and ethically responsible.

It is a Greek brand, launched in 2019, featuring design collections available in the following categories: bed, bath, living, dining & fashion. Our goal is for KIMISOO to become a Lifestyle brand that supports and promotes creativity, high quality and ecological awareness.

agape / what we aim to instill
euphoria / what we aim to evoke
kalos / what we aim to create
synthesis / how we want you to experience
dialogue / what we hope to trigger
bios / our mantra

the retailer

this document specifies the terms and conditions of selling kimisoo products as a retailer. for simplicity, your business will hereby be referred to as the retailer.

prices & costs

wholesale: 50% discount from the retail price
(rrp) is the recommended retail price

first order: minimum €1000/order*,
moq as specified in the pricelist and catalogue.
first time orders are subject to 100% pre-payment.

re-order: minimum €500/order*,
moq as specified in the pricelist and catalogue.
currency/vat: all prices are f.o.b. Athens, Greece and shown in
€ (euro) / vat/taxes are not included in the wholesale prices,
but are included in all retail prices.

*shipping cost not included.

order placement

reservation: when all orders are finalized, some products may be cancelled due to minimum production reasons. the retailer will be informed with enough time for changes to be adjusted in affected order.

delivery dates: if the product is in stock, the order will be despatched from our warehouse in 2-4 days from the date of order placement. custom & bespoke orders are subject to lab confection days which is variable and agreed with retailer before.

confirmation: initial orders will be dispatched only after we have received the payment into our account. we will confirm the payment via the email address provided in your order form. all first orders that have not been paid within 14 days will automatically be cancelled. following orders will be despatched and invoiced after full pre-payment

/ wholesale

force majeure: kimisoo is free from liability or obligation under contract should an extraordinary event or circumstance beyond our control occur, such as war, strike, riot, crime, or force majeure.

cancellation policy

kimisoo hold the right to give the final acceptance of all orders.

shipping policy

all products shipped to retailers and distributors are sent exw (ex works). kimisoo is required to make goods ready for pickup at kimisoo warehouse. all other transportation costs and risks are assumed by the buyer. Vat/tax & international shipping kimisoo is in no way responsible for any delays in shipping, included local delivery error or international customs issues. The retailer will be responsible for all taxes and customs duties. overseas deliveries are subject to local import duties and taxes, which are in all cases payable by the retailer upon receipt and may be affected by customs and excise delays.

claims & return policy

Differences in quantities delivered: any discrepancies with regards to the ordered quantity must be declared within 24 hours of delivery for insurance purposes. **Damaged or defect products:** damaged or defected products will only be accepted if the goods were faulty when they were delivered to you. We are not responsible for any damage occurred after use or damage occurred in your storage.

damaged or defect in transport: any damages or defects occurred during transport must be declared within 24 hours of delivery for insurance purpose.

recall policy

The retailer is obliged to, by their best efforts, assist kimisoo in case of product recalls. this involves all reasonable steps necessary for contacting customers that have bought products subjected to recall. The retailer must take action immediately after being notified of recalled products by kimisoo. The retailer is not entitled to any reimbursements for assistance in connection with product recalls. The retailer shall keep sufficient records of its sale of kimisoo products to enable a recall procedure.

privacy policy

customer: we do not sell/share any of our customer information

retailer: the retailer is not allowed to resell kimisoo products to other retailers, third party retailers, shops, internet, e-shops, outlets, private sales etc.

copyright: all rights, including copyright, of the brand, website or any other material concerning the brand and its surroundings, are owned by kimisoo. any copy or use of the brand, website, or its contents, by copying or storing it or them, in whole or in part, other than for your own, personal, non-commercial use is prohibited without the permission of kimisoo.

/ wholesale

/ Thank you



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KIMISOO

